

## Risk Control

### > Arborists and Landscapers



## Risk Management Tools for Arborists and Landscapers

Travelers always strives to provide our program customers with the best possible products and services. For instant access to more information that can help you as an insured, be sure to take advantage of your exclusive access to Risk Control's Customer Portal at [travelers.com/riskcontrol](http://travelers.com/riskcontrol).

### Landscapers/Tree Services Loss Exposures

Landscapers, arborists, lawn maintenance and other green business service providers must manage a wide range of potential liabilities and exposures associated with people, the outdoors, property and other assets. Exposures can vary depending on a company's size, services offered, seasonal conditions, size of staff and relationships with customers, as well as people who lease, visit, supply products or services, and trade association activities.

Hazards, such as those associated with slips, trips and falls; fire; adverse weather or natural catastrophes; and employees and contractors are common to most organizations. Other hazards, however, are unique to the green industry, including those associated with services provided to residential and commercial customers, work zone safety, working with or around heavy equipment, fall protection and crane use.

### Risk Control Website

The secure Risk Control Customer Portal on our website contains more than 1,500 products and services to assist landscapers and other green service providers in controlling their loss exposures. Other website highlights include:

- > Education Center
- > Newsletters
- > Topic or Industry TravSources®
- > Travelers Virtual Risk Manager<sup>SM</sup>
- > Products and Services Database

(You must register on the Risk Control website to access the tools on the Risk Control Customer Portal.)

### Education Center

Our Education Center provides quick access to our training resources, including: Webinars, computer-based training (CBT), DVDs and Supervisor Talks. Examples include:

- > Avoiding Rear-End Collisions – CD/CBT
- > Driving Safely: Autos, SUVs and Pickups – DVD/CBT
- > Flatbed Cargo Securement: Tie-Down Regulations and Guidelines – DVD/CBT
- > Post-Injury Management Training for Supervisors – CBT
- > Preventing Slips, Trips and Falls – Webinar Replay
- > Construction Defects: Claims Litigation – Webinar Replay



### Newsletters

Keep up to date on current risks and safety issues by registering on our website to receive our electronic newsletters.



## Topic or Industry TravSources

TravSources are a collection of risk management resources and web links related to a specific topic or industry. The following are a few of our TravSources that may be of value to green industry businesses such as landscapers, arborists or lawn maintenance:

- > Fleet TravSources
- > Fall Protection TravSources
- > Disaster Preparedness and Business Continuity TravSources
- > Employment Practices Liability TravSources
- > Visibility TravSources
- > Accident Investigation TravSources



## Travelers Virtual Risk Manager

Travelers Virtual Risk Manager is an online self-assessment tool that can help identify safety and risk management performance gaps and delivers a customized action plan to assist in addressing safety and risk management needs. This tool assesses six key exposure areas common to green businesses:

- > Safety Management
- > Slip, Trip and Fall Protection
- > Fleet Safety
- > Property and Fire Safety
- > General Liability
- > Post-Injury Management

## Products and Services Database

**Keyword Search:** This search feature, located near the top right-hand corner of our site, allows you to search our entire database of more than 1,500 products and services for technical bulletins, checklists/forms, guides, sample safety programs and more.

**Advanced Search:** Our advanced search feature, located next to the keyword search, allows you to locate these same 1,500-plus resources by category or topic. Some examples of resources of interest to green businesses in our database include:

- > Landscape Contractors Safety Tips
- > Aerial Lifts
- > Ladder Safety
- > Power Augers and Hydraulic Drill Safety
- > Wood Chipper Safety
- > Hand-Held Stump Grinder Safety
- > Rigging Safety Rules
- > Working with Treated Wood
- > Skid-Steer Loader Safety
- > Trailer Towing Tips
- > Poison Oak, Ivy and Sumac
- > One-Call Systems
- > Spanish Translator
- > Safety Committees – Structure and Organization
- > Safety and Health Management Program
- > Slips, Trips and Falls Risk Management Guide

You can find any of the resources mentioned here by entering part of the title into the Keyword Search.



## For More Information

Visit our website at [travelers.com/riskcontrol](http://travelers.com/riskcontrol), contact your Risk Control consultant or email [Ask-Risk-Control@travelers.com](mailto:Ask-Risk-Control@travelers.com).



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